

RMA-number request form

azeti-Networks AG

Dep. Support
 Am Brambusch 1a
 D-44536 Luenen – Germany

1. Complete this form and send it by post, or fax it to +49 (0) 231 39815 103
2. Request a separate RMA number for each device
3. Deliveries without a valid RMA number, or which are delivered COD, are not accepted by Azeti-Networks.

Company & Address		
Contact		
Phone / Fax		
E-mail		

These fields must be completed, otherwise we cannot process the RMA request:

Product order number (see original delivery note or order):	
System identification number (SysID: Bottom of appliance)	

Error description:

Warranty sticker (Viewed from the rear of the system, on the left hand side): Please tick a box:

is in place and undamaged
 is in place but is damaged
 is not available

Original delivery note or invoice number: _____ **Dated:** _____

The Azeti partner who supplied the product: _____

<input type="checkbox"/> I have an Azeti Rapid Replacement Agreement	Shipping address: (If different from the address above)
Rapid Replacement Agreement Contract Nr:	

Important Note:

- Please provide a copy of your delivery or invoice documentation
- For devices beyond the warranty period, we will provide you with a repair costs estimate, and also advise of the probable delivery costs.
- We will contact you within 1 business day upon reception of this form.

Please date and sign: Date: _____ Signed: _____